



1. What medical conditions do you support? When should I engage with PHM?

PHM supports serious and complex medical conditions including autoimmune diseases, brain injuries, cancer, cardiovascular disease, chronic conditions that are not well controlled by treatment, gastrointestinal disorders, gynecology and infertility, musculoskeletal disorders, neurological / neurodegenerative conditions, pediatric conditions, infectious disease, pre- and post-operative care, and much more.

If you've been diagnosed with a serious condition, are overwhelmed by treatment options, want to ensure you're getting the best possible care, or have general questions about this service, please call us at **1.310.248.4050** or **1.833.240.4160** (*toll free number*) or you email us at **info@privatehealth.com**.

2. How does PHM work with my existing healthcare providers?

PHM collaborates seamlessly with your current healthcare providers. Think of PHM as the conductor and your treating physicians as members of the orchestra – each individual physician may be an expert in their specialty, but your care may suffer if your physicians are not working together in perfect harmony. PHM helps ensure your team is well coordinated and has the information they need to provide you optimal care.

3. I have priority access to top medical institutions and am already working with them. Can PHM help me?

This does not guarantee you access to the best care. These institutions are great, yet are disincentivized to refer you to care outside of their facility/network, even if it is the most appropriate for your specific needs. Additionally, they are often unaware of available treatment options that might be available elsewhere, whether locally or internationally. PHM is independent and unbiased and will source the best care for you regardless of institutional affiliation or geographic location.

4. Can you help me find specialists or second opinions?

Yes. We have a rigorous physician sourcing and vetting program. We connect you directly with the most qualified specialists and arrange as many expert opinions as your unique situation warrants to help you feel secure and well-supported in your treatment choices. When you have multiple and often conflicting opinions, we help you navigate the differences and determine the best course of treatment for YOU.

5. I have already seen several top experts and now have conflicting opinions. Can PHM help me?

Yes. When top experts disagree, we help you navigate the differences, and conduct custom research, arrange additional testing and consultations, and even convene meetings with you and the specialists. Our mission is to determine the best treatment course for YOU.

6. Can PHM help me understand my diagnosis and what it means?

Yes. Our in-house Research team, led by PhD scientists, creates detailed, personalized research and educational reports to help you understand your diagnosis and treatment options. We source, coordinate, and evaluate advanced diagnostic testing when appropriate to understand all aspects of your diagnosis and how that can inform your treatment.

7. Can PHM help me learn more about cutting edge treatment options?

Yes. Our in-house Research team continuously reviews the latest medical research and evaluates cutting-edge drugs, devices, and diagnostic tools. We regularly source, evaluate, and manage client enrolment in clinical trials in the U.S. and abroad.